

LOWE'S CONTACT INFORMATION

Group	Subject	CONTACT INFO
Legal	Vendor Code of Conduct, Anti-Corruption, and Conflict Minerals	Compliance@lowes.com
Zycus	Supplier Registration	tech-support@zycus.com
Global Sourcing/International Merchandising	MSBA, COA, LGS Vendor Workbook, Vendor Training	LGSII@lowes.com
Quality Assurance	Social Accountability, Bundled Audit, Product & Transit Testing, Pre-Shipment Inspection, and Production Engineering Support	QualityAssurance@lowes.com
Product Content	Item setup, PCM, Import Builder, FootPrints GDSN Publication, Marketing Data	LowesProductContent@lowes.com pccsupport@edgenet.com
Import HTS Classification	Harmonized Tariff Schedule, Duty, Anti-Dumping and Countervailing	ImportClass@lowes.com
Packaging Project Management	Artwork development, Certified Printing, Private Brand Project Management:	Packaging.Production@lowes.com
Private Brands	Private Brand Packaging Guidelines (printing, color, structure) Instruction Manuals After Sales Customer Service	PackageDev@lowes.com LowesBrandExchange@lowes.com PrivateBrandsCustomerSupport@lowes.com
Inventory & Demand Planning	Supply Chain, Sales & PO Forecasting, Vendor Collaboration, Service Level & In Stock Inventory Planning	Vendor Compliance: vendorcomp@Lowes.com Vendor DART: Vendor.Dart@Lowes.com
Tradestone Business Administration	TradeStone Navigation, Dashboard, Purchase Order Management within the TradeStone application, Prepare for Shipment, Carrier/Vessel Assignment, Pre-Shipment Inspection	TradeStone@lowes.com
Inventory Fulfillment	EDI transmittals, Webforms Purchase Order Management, Purchase Order Creation and Confirmation, Purchase Order Revisions	EDI-Production@lowes.com ILS listed on PO
Import Administration	Financial instruments, unpaid invoices, deductions, repayments and other inquires related to import accounts payable.	ImportAdmin@Lowes.com
Transportation	Shipment Process, Advance Manifest Submission, Packing List, Advance Shipment Notification, Commercial Information, Document Uploading, & PO Payment	ImpTracking@lowes.com
Margin & Cost Accounting	Defective Policies, Return To Manufacturer, and Reporting For any inquiries related to deductions issued by our internal teams. For any deduction issued by our primary audit team. Normally references a claim number of CCXXXX or CFXXXX. For any deduction issued by our secondary audit team. Normally references a claim number of FXXXX.	PAVenInq@lowes.com RecoveryAP@lowes.com Audit@lowes.com