



Enterprise Quality Assurance (QA) Program Requirements

Applies To:

- New Direct/Indirect Import Vendors (Lowe's is the Importer of Record)
- Existing Domestic Vendors (Vendor is the importer of Record or Sourcing domestically) being converted to Direct/Indirect Import vendors

QUALITY ASSURANCE REQUIREMENTS

To qualify for order placement, production and PO shipment as a Direct/Indirect Import Vendor (Lowe's is the Importer of Record), vendor's nominated factory is required to comply with the following program requirements:

1. **Assessments:** (Note: Vendor Login is not required to access links below. The password to open all documents is: Lowes2018)
 - Retail Ethical Sourcing Assessment (RESA) as part of the [Lowe's Enterprise Social Accountability & Environmental \(SAE\) Program](#) (<http://www.loweslink.com/llmain/pubdocuments/qaSAEManual.pdf>)
 - Enterprise Quality Assessment (EQA)
 - [Enterprise Quality Assessment \(EQA\) Overview](#) (<http://www.loweslink.com/llmain/pubdocuments/qaEQAOverview.pdf>)
 - [Enterprise Quality Assessment Questions](#) (<http://www.loweslink.com/llmain/pubdocuments/qaLowesQualityAssessmentQuestions.pdf>)

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- Customs – Trade Partners Against Terrorism (C-TPAT) Audit (Contact Martha Layton at Martha.G.Layton@lowes.com)

2. **Protocol Testing** (www.loweslink.com/llmain/Enterprise_Quality_Assurance.htm >> detail under the section “Lowe's Enterprise Quality Assurance - Product Testing”

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3. **PO Inspections** www.loweslink.com/llmain/Enterprise_Quality_Assurance.htm >> Lowe's Enterprise Quality Assurance (QA) - Import Program >> 3. PO Inspections

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For more Lowes Enterprise QA details, training, and documentation visit:
www.loweslink.com/llmain/Enterprise_Quality_Assurance.htm (The password to open documents is: Lowes2018)