



August 18, 2015

Subject: **EDI SOS 870 Order Status Milestones**

Hello SOS EDI Partners,

Are you meeting the required EDI 870 Order Status Milestones for EDI Special Order (SOS) POs from Lowe's? Please take a look at these documents for guidelines.

<http://www.loweslink.com/llmain/pubdocuments/870OrderStatusMilestones.pdf>

<http://www.loweslink.com/llmain/pubdocuments/870OrderStatusMatrix.pdf>

If the answer is No, we need your assistance.

It is important we are receiving the EDI 870s for each stage of the SOS PO. These Order Statuses are being relayed to our customers and ensures we are getting your special order items to our customers.

All of our SOS documentation on LowesLink® includes some additional requirements such as sending the first 870 (IN or ED/EX) within 24-hours of the PO Date, sending the second 870 (AP) within 48-hours of the PO Date, always sending the Shipped 870 (CC) by the PO Requested Delivery Date, always sending the Delivered Order Status (870 DD) for Customer Direct shipments, and processing the SOS PO Cancellations at different stages of SOS POs based on PO Type.

<http://www.loweslink.com/llmain/pubdocuments/SOSVendorPacket.pdf>

Please monitor the SOS EDI POs along with your SOS 870 Order Statuses. Please ensure your company understands when and why it is necessary to submit the required 870 Order Statuses.

If you haven't already, you will soon receive reporting to identify when your EDI 870s are not being sent as required. Hopefully, your 870s are timely and accurate so you never receive 870 non-compliance reporting.

Thank you for submitting the EDI 870 Order Statuses and supporting our Special Order Sales initiative.

No reply to this email is needed from your company at this time. If you have questions on the EDI SOS Order Statuses, please contact your Lowe's EDI Coordinator.

Lowe's EDI Support Team

<http://www.loweslink.com/llmain/edisos.htm>