



April 23, 2013

Subject: **Request to Review EDI SOS 870 Order Statuses**

Hello SOS EDI Partners,

The EDI 870 Order Statuses we are receiving from your company on Special Orders (SOS) are important to us and our customers. To ensure we are interpreting the status of the order correctly and relaying a valid status to our sales personnel and customers, we are requesting a review of the 870 Order Statuses your company is submitting to Lowe's. We have prepared a matrix of the 870 Order Statuses that you should find useful in confirming the 870 Order Statuses represent valid statuses of the orders and are in compliance with our EDI requirements.

We recommend using these documents to review and confirm your 870 Order Status transactions for Lowe's. Please review these **revised** documents currently on LowesLink.

SOS EDI Vendor Packet <http://www.loweslink.com/llmain/pubdocuments/SOSVendorPacket.pdf>
870 Order Status Matrix <http://www.loweslink.com/llmain/pubdocuments/870OrderStatusMatrix.pdf>
870 EDI Guidelines <http://www.loweslink.com/llmain/pubdocuments/8704010SOS.pdf>
870 Business Examples <http://www.loweslink.com/llmain/pubdocuments/8704010SOSbusex.pdf>

For future reference, you can find all of Lowe's EDI requirements by selecting the EDI tab and the documents within the specific section that pertains to your company <http://www.loweslink.com/edi.htm>

We are also identifying processes internally to better monitor and track 870 compliance. In the near future, we plan to notify your company when the 870 data is inaccurate and should be re-submitted to Lowe's.

We hope you find the 870 Order Status Matrix and revised SOS EDI documentation is of value to ensure all future 870 transactions are accurate. Please evaluate the 870 transactions you are submitting to Lowe's to ensure the data content accurately reflects the order status and meets our EDI requirements.

Thank you for your partnership and continuing support of our Special Order Sales initiative.

No reply to this email is needed from your company at this time.

Lowe's EDI Support Team
<http://www.loweslink.com/edi.htm>